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T.R.A. DOCKET ROOM

September 22, 2003

Tennessee Regulatory Authority  
Ron Jones  
460 James Robertson Parkway  
Nashville, TN 37243-0505

Re: docket # 03-00502

Dear Mr. Jones:

In reference to the letter dated September 16, 2003 regarding Tenn. Code Ann. 65-21-114 Highland Communications is in compliance with toll-free countywide calling in Tennessee. Highland Communications billing program automatically recognizes these calls and are deemed toll-free. Please call 423-346-4000 if you should have any further questions or need additional information.

Thank you,

G.M. Patterson  
General Manager

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RON JONES

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TN REGULATORY AUTHORITY